

Date: 6/19/2020

To: Residents

From: Reopening Team

Subject: Independent Living Re-Opening – PHASE 1



**THE VILLAGE AT
ORCHARD RIDGE**

A National Lutheran Community

As communicated through an email distributed last week, Orchard Ridge will begin phase one of our three-phase re-opening plan for independent living residents on **Monday, June 22, 2020**. Each phase is expected to last approximately three weeks before moving to the next phase, however, our ability to move forward in phases is based on the severity and volume of new cases of the coronavirus at Orchard Ridge and within our locale, and our success as a community in adhering to our plan and following the established safety guidelines and protocols.

Please note that there are no changes to the current protocols at Orchard Woods Health Center during the phase one reopening. All restrictions and current precautionary measures that are implemented there remain current and applicable.

Included with this memo are several important information resources:

- **Re-Opening Orchard Ridge: A Philosophy and Framework** – Leadership has been using this tool as the framework for developing reopening plans for the various services and programs throughout the community in a safe, cautious, efficient and data-driven way.
- **Love Your Neighbor Pledge** – Residents and team members are encouraged to consider their personal impact on our Orchard Ridge community and our ability to move forward through the established phases. We hope that you will post the pledge in a visible place in your home as a reminder that your neighbors are counting on you to do your part in keeping everyone safe. As an outward and unifying response, we have created a pledge wall in the main hallway between the Lobby and the Engage Center for residents and team members to sign and commit to adherence to the pledge. Residents will sign the pledge wall based on the Residents' Association areas and team members will sign based on department areas. There will be gift card drawings for those who commit to the pledge by signing the wall.
- **Independent Living Re-Opening Phase 1 Plan** – Details are listed for all service and program areas throughout the community as we begin the phase one opening on Monday, June 22. Our opening of phase one is rolling and gradual. By 10 a.m. on Monday, we are committed to having the libraries, Mail Depot and Resident Business Center open for business with the Art Studio, Sewing Room, Woodworking Shop and outdoor patio spaces organized and ready for resident use by 1 p.m. on Monday. You will note that in our gradual opening of phase one that FirstBank and the salon are scheduled to open on July 1 and the massage/spa services will be available beginning July 6.

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M E M O R A N D U M

- **Coronavirus Travel and Social Gathering Risk Screening Tool** – While there is much anticipation and excitement about the reopening of the Orchard Ridge community as well as our surrounding communities and states, there are certainly risks associated with these re-openings. It is important for each of us to understand these risks as we make decisions about our participation in social gatherings and our travel. Orchard Ridge does not expect that you complete and return this tool to us, but we share it as a resource in your decision making process.

We realize that the past months have been difficult for everyone and that the familiar rhythms of life that we had established and enjoyed were disrupted. We know that residents miss working out in our Fitness Center or swimming in the pools, playing pool or Bridge with friends, enjoying fellowship around a meal, and many other ways of engaging in life with friends and family. As we look at phase two, we are planning to reopen the fitness and aquatic centers, restart some classes and in-person programs with small numbers of participants, open some of the spaces that remain closed in phase one, and create other in-person experiences and activities for groups, of course following room capacity limits and safety precautions. As we wait for these additional programs and services to re-start, we will certainly continue to provide the virtual services and programs that have been in place for residents over the past months to stay connected and engaged.

We are very appreciative of the positive support and response of residents as we've walked this journey together. We know that there will be hiccups along the way as we gradually reopen the community and that patience has been and is going to continue to be an important virtue for all of us in the coming days and months. Department leaders and team members are excited to start learning from and experiencing what this Orchard Ridge community will become over the next months. And, we believe that TOGETHER we can do this safely and in a cautious and efficient way.

Please direct any questions about the included information resources to the Reopening Team (Stacey Iden, Bill Boldin, Mark Kief, Missy Sellers and Karen Coon). As always, department leaders serve as your points of contact for specific services and programs.

Continued thanks to each of you!