

Date: July 9, 2020

To: Residents

From: Reopening Team

Subject: Independent Living Reopening – PHASE 2



THE VILLAGE AT ORCHARD RIDGE

A National Lutheran Community

As an independent living community, we are scheduled to begin **Phase 2 of our reopening on Monday, July 13**. Attached, please find information about what to expect during this new phase. As noted in the plans, you will see some movement especially in the areas of dining, fitness and aquatics, the resumption of some of the programs and activities for recurring groups, and the number of guests that residents can entertain in outside areas. Of course, in all of the phases, there will be capacity limits on programs and services as we continue to be cautious and focus on safety for residents and team members.

Have you signed the *Love Your Neighbor* pledge wall as an outward response to your commitment to slow the spread of the virus? Remember, the main tenets of this pledge focus on social distancing (at least six feet), wearing masks while inside our public and shared community spaces, and participating in enhanced infection control measures, including regular hand hygiene. You might find it interesting that so far, about 77% of our team members have signed the wall and committed to taking personal responsibility, and resident participation is at 46%. The Phase 2 Reopening Team set a goal of at least 75% participation for both team member and resident groups for Phase 2, and we are hopeful that more residents will see the importance of adhering to the guidelines and sign the wall to show support. We realize that signing a wall is not necessary in order to uphold what may be considered intrinsic values, but it is a visible expression that can build community and cohesion. It's not too late; copies of the pledge are posted in the hallway and markers remain available.

As indicated above, you will see some shifts in our dining services as we move into this new phase. Dining will look a little different as the dining rooms open to 30-50% capacity for residents to enjoy some socially distanced fellowship during their current scheduled meal times. Anticipating that there might be some specific questions, we provide the following feedback:

What changes will we notice as dining spaces reopen?

North Dining, Café 400 and the Cider House Room will be open for seating. The Pub will remain closed.

Will we remain on our current block dining schedule?

Yes. We will be staying with our current block schedules to ensure that we are doing what's necessary to stay safe and healthy, and to protect our community against possible exposure.

How will this work?

Our current buffet will be moved to the Somerset Room. Like now, you will come for your meal during your time slot. If you choose to sit and eat in a dining area, you will need to see the host/hostess for seating. Seating is limited and may not be available due to the need for six feet of social distancing.

Can I sit with friends?

During this time you can sit with spouses/partners and house mates. Unfortunately, you will not be able to sit with friends. In order to accommodate as many residents as possible at one time, we will use the smaller tables and have them set for two persons.

MEMORANDUM

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Will dining staff service the tables?

No. Servers will be in the dining rooms to properly sanitize the tables and chairs in between each use. Meals will still be served buffet style, and grab 'n go options are still available in Café 400.

When will normal dining resume?

Menus and service options are currently being evaluated as we plan for Phase 3 of reopening.

We also need to remain attentive and vigilant surrounding travel and quarantine measures. Please be reminded of the following guidelines that were presented in Phase 1 and remain current and applicable as we move into Phase 2. If residents leave the Orchard Ridge community, residents are encouraged to practice safety precautions at all times, and there may be a need for a 14-day quarantine. Quarantine is defined as staying in your place of residence with services coming to you.

Quarantine Guidelines:

- Post hospital and emergency visit
- Post travel within state of Virginia to a 'Hot Spot' as identified by the Virginia Department of Health website
- Post travel out of state, unless to an adjoining state and travel was not to an identified 'Hot Spot' by the state's Department of Health website
- In addition to the above criteria, residents at OWHC also quarantine post doctor visit

If questions remain, one can contact Melissa Fortner at mfortner@thevillageatorchardridge.org or Missy Sellers at msellers@thevillageatorchardridge.org.

Virginia Department of Health website https://www.vdh.virginia.gov/coronavirus/	Maryland Department of Health website https://coronavirus.maryland.gov/
West Virginia Department of Health website https://dhhr.wv.gov/COVID-19/Pages/default.aspx Select the "County Summary" tab under the "West Virginia COVID-19" header	Kentucky Department of Health website https://govstatus.egov.com/kycovid19
Tennessee Department of Health website https://www.tn.gov/health/cedep/ncov.html	North Carolina Department of Health website https://covid19.ncdhhs.gov/dashboard

This coronavirus pandemic that we are all experiencing continues to present challenges that seem beyond comprehension at times. Now more than ever, all of humanity needs to embrace one other, showing care and compassion, and assuming good intent. Decision making is difficult under normal circumstances and only magnified in a world filled with chaos and devastation during a pandemic. The leadership of Orchard Ridge approaches each day and each decision with careful thought, consideration and respect for all individuals. Lives are impacted by all of the decisions that are made, both big and small. We will continue to listen and learn from each other, and we thank you for your ongoing trust as we walk this journey together.

As we accept our new normal for Orchard Ridge, we are appreciative of the partnership that we have with residents who are serving neighbors in the Mail Depot and the libraries. We are also grateful for resident involvement in cleaning and disinfecting areas and rooms after use as well as using the sign-in sheets in room locations to track resident participation.

Please direct any questions to the Reopening Team (Stacey Iden, Bill Boldin, Mark Kief, Missy Sellers and Karen Coon). Because the phased reopening is rolling and gradual, team members will still be preparing spaces on Monday, July 13, and are committed to having all reopened areas ready for resident use by 1 p.m. that day. As always, department leaders serve as your points of contact for specific services and programs.

Continued thanks to each of you!