



PATH FORWARD

Visitor Guidelines

Effective August 31, 2020; Updated October 26, 2020

Visitors: Family/Guests (important/necessary persons that support the mental, physical and spiritual well-being of residents)

- Limit of two visitors per household per day; daily visitation hours, 7:30 a.m.-6:30 p.m.; visitor limit also includes children; outdoor spaces are available and conducive for groups of visitors greater than two and less than four
- Visitors are required to enter and exit through the main lobby and participate in the established COVID-19 screening and check-in/check-out protocols; visitors should not enter and exit through remote door locations or through patio doors of residences on the first floor
- Following check in and screening, visitors should travel directly to the apartment or cottage of the resident they are visiting
 - Visitors are not permitted to visit and linger in communal spaces
 - Visitors are not to use Orchard Ridge restrooms, but instead use a restroom in the residence they are visiting
- Visitors are not permitted to enter the residences where residents are on quarantine or isolation, unless for end-of-life and emergency care; special circumstance decisions will be made by the Care Coordination Team
- Visitors may ride the elevator with the resident or resident couple with whom they are visiting, however, other residents are not to ride with them
- Visitors are required to wear masks and adhere to social distancing while inside the building and while in the residence of the resident they are visiting; residents should communicate to their visitors ahead of time that they will be required to wear a mask and that Orchard Ridge will not supply the mask; children six years and older should also wear masks
- To prevent the possible chain of exposure, it is recommended that residents don't visit other residents in their apartments or cottages because this increases the risk of exposure; for residents who participate in visitations with family, guests and in-home service and repair providers, the increased exposure from these visits would increase exposure to other residents if these same residents then also participated in visiting other resident households

Visitors: In-Home Service and Repair Providers (contacted and coordinated by residents)

- If resident invites an in-home service and repair provider, the visit counts towards the daily per resident visitor limit (two visitors per household per day)
- Service and repair providers invited by resident should be escorted by the resident directly to and from the residence and must adhere to all established check-in/check-out, COVID-19 screening and Orchard Ridge visitor protocols; if a resident is unable to escort the vendor, the resident is responsible for coordinating an escort on their own
- Residents should adhere to the following when welcoming a service or repair provider into their residence:
 - Require that the service provider wear a mask at all times during the visit
 - Resident should wear a mask at all times during the visit

- Service provider and resident should stay at least 6 feet from each other and interactions between the service provider and any other residents, household members or pets of the resident should be limited
- After the service is completed, resident should clean and disinfect any surfaces that were touched by the service or repair provider