

Date: February 26, 2021

To: Orchard Woods Residents and Families, Team Members

From: Associate Administrator Missy Sellers

Subject: Orchard Woods Path Forward Update Memo



**THE VILLAGE AT
ORCHARD RIDGE**

A National Lutheran Community

Our annual survey was conducted in Orchard Woods Health Center by the Virginia Department of Health, Office of Licensure and Certification in our Skilled Rehabilitation and Long Term Care Neighborhoods this week from February 22-25. As a result of the survey, we received two deficiencies. The first tag was federal tag F880 for Infection Control. A team member was seen bringing clean linen from the laundry room to a resident's room without it being in an enclosed container. The second tag was a state tag for the Virginia State Police report not being in 3 contractor personnel files. Our surveyors were complimentary of the hospitality services they received while at the facility. They were appreciative of the thorough documentation, timely turnaround with their requests and stated that the medication pass was by far one of the best they had seen. We are blessed to have a wonderful team that puts their heart and efforts into their work.

This week in the Assisted Living Memory Care Neighborhood, ConnectedLiving Coordinator Gretchen Webster played a virtual musical entertainment performance on a projector in the neighborhood. The residents' voices reverberated through the air as they sang along during the performance, which enlivened the entire neighborhood.

The positivity rate for Frederick County decreased to 12.9 percent this week and remains in the threshold for twice a week COVID-19 testing. Orchard Woods conducted this week's testing on February 21 and 25 for all team members.

We are hopeful that the county positivity rate will continue to decline over the next several weeks. Our team has finalized plans for scheduled indoor visitation in preparation, and we are excited to share those details with you. Once we reach the threshold below 10 percent, we will be sending out a detailed outline of how the process will look.

Continued on next page

MEMORANDUM

Continued from page 1

The chart below provides more detailed information on the impact of COVID-19 in Orchard Woods and across campus.

	Skilled Rehab	Long-term Care	Memory Care
Resident active cases of COVID-19	0	0	0
Resident on-set symptoms pending COVID-19 test results	0	0	0
Active Independent Living COVID-19 resident cases	0		
Team member active cases of COVID-19 (across all services lines)	0		
Team member on-set symptoms pending COVID-19 test results quarantine required (across all services lines)	0		

My heart is always full as I consider the high level of professionalism my colleagues bring to the community each day. Their phenomenal desire to serve helps strengthen our bond with one another and give the very best of ourselves to those we serve.